

South Denver Care Continuum Organizing Statement 1-1-2018

SDCC is a membership organization comprised of the following Healthcare providers; hospitals, assisted living communities, residential retirement communities, home health and home care agencies, skilled nursing facilities, hospice, community service providers, and physicians in the South Denver Metro Community who work in a collaborative manner as a network of partners accountable to each other, and others each entity serves, for exchanging accurate and complete information.

Purpose: To improve Transitions of Care, Reduction of Readmissions, and Collaboration to provide Quality patient outcomes.

We will do this by:

1. Regularly reviewing and updating our vision of success with goals, measures, and timelines, as well as clear expectations for all members who join the network. Utilizing standardized language and processes that will be relevant across all levels of care.
 - Skilled Nursing, Assisted Living & Home Health: Within 90 days, clinical leadership/champions implement all communication tools, which may include Interact II 4.0 tools, throughout organization.
 - Hospital: Within 90 days, key staff will have awareness of the INTERACT II 4.0 or other communication tools that they may receive upon transfer.
 - All others (home care, hospice, palliative care, residential living, physician, transportation, supporting agencies): Within 90 days, clinical leadership/champions awareness and applicable implementation of communication tools throughout organization.
2. Tracking readmission data (primary dx admission; primary dx readmission; physician; discharge date from hospital; date of transfer to hospital; planned/unplanned). Each entity will provide their quarterly readmission data within 45 days of each quarter or upon request. Failure to provide readmission data may lead to organizational membership being revoked. Each organization will share their readmission data, trends and internal plans for improvement during at least one accountability meeting each year.
3. Participate in at least 75% of monthly "Accountability Meetings", **having the correct individuals** (such as clinical or leadership staff) from each organization in attendance and able to openly review failures and challenges, successes, and best practices in order to find improvement opportunities. If an organization falls below 75% attendance their membership will be revoked and the organization will not be able to participate. The organization may reapply for membership the next calendar year. At this time no additional Home Care, Non-Medical Home Care or Hospice Care organizations will be considered or re-considered for SDCC membership.
4. Key team members in each organization will be trained on PAM (Patient Activation Measure) or LACE (Length of stay, Acute Admission through ED, Co-morbidities and Emergency Department visits) , within three months. Each organization will either utilize the full PAM/LACE or assess how to integrate PAM practices into their organization
5. Each SDCC member will have thorough and timely communication within every care transition at the time of the transition. Employees of the membership organization will collaborate with other SDCC member organizations in a timely manner to ensure smooth care transitions and improve the quality and delivery of care.

Standards Committee:

The Standards Committee consists of the earliest SDCC members as well as long-time, highly engaged members who are charged with reviewing and creating vision, goals and measurements.

This group is also a resource to you as you work on your engagement at SDCC.

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