



BIG Group/Accountability Meeting

Wednesday, June 21, 2017

7:30 – 9:00 am

CLC Home Office – 7000 E Belleview Ave, Ste 150 Greenwood Village, CO 80111

1. Welcome/Announcements – Maria

- a. Sign-In - Attendance and Confidentiality Statement
- b. Expectations for Membership reminder
- c. Attendance/participation expectation – 75%
 - a. Be sure to sign-in at each meeting
- d. Q2 readmissions are due, please bring or email asap to Maria.oren@sclhs.net
- e. Reminder to track every readmission and determine deep dive data as to why and if they could have been avoided or diverted to a different level of care.
- f. LACE/PAM/Interact – reminder of expectations of using tools.
- g. If you have membership questions, please contact gwennpotts@gmail.com

2. Elizabeth

- a. Medication Safety Committee – workgroup
 - a. Meets monthly after this meeting – 9am
 - b. Continue to collect data and monitor
 - c. By the end of the year this will be ready to present to the group
 - d. Raven Alstrom is leading the Medication Safety Committee

3. Presentation (rescheduled for August 16th)

- a. Andrea Campbell, Senior Quality Improvement Facilitator, Telligen – ‘Antibiotic Stewardship’
- b. Elizabeth Schulte, Senior Quality Improvement Facilitator, Telligen – ‘Readmission, Admission and ADE Data Review’

4. Presentation – Shannon Evans – Team Health – “Physician Engagement -Using Billing Codes”

5. Website:

- a. Review Goal Statement at bottom of Agenda as reminder of commitment.
- b. Meeting minutes now available on <http://southdenvercc.org>
 - a. Reminder to train new staff on expectations and tools for your agency
- c. Log-in information now available to all SDCC members
 - a. Username: SDCC
 - b. Password: #caRe&lov!

Goal Statement: Promoting successful transitions of care through collaboration in the South Denver senior services community by reducing readmissions, ensuring appropriate care at the right time, and increasing patient satisfaction in care transitions through standardized language and processes.

d. Trend Report: Pam tools, reporting on trends.

6. Review brainstorming session from Cindy / Pam

7. Accountability Update – Pat McBride

- a. All members expected to present data at least annually
- b. Plan on presenting for 15-20 minutes
- c. If you are unable to present on your date, please coordinate switching with another SDCC Partner and let Pat McBride know.
- d. If you have accountability questions, please contact – Pat McBride pmcbride@clcmail.org
- e. Expectations for data sharing
 - a. How to choose the RIGHT case to present
 1. A challenging clinical case outside of payor or family dynamics
 2. Cases that did not go super great and expand on the learned lessons
 - b. Use the REVISED SDCC Care Transitions QAPI Form and bring your INTERACT tools as needed
 - c. ONLY need QAPI on 1-2 cases
 - d. Contact transitions partners PRIOR to the Accountability Meeting for collaboration/review
 - e. By the 5th of the month, please send the appropriate patient information to the following hospital leads:
 1. Parker (Karen Gacioch – karengacioch@centura.org)
 2. Swedish – (Marcia Miles - Marcia.Miles@HealthONEcares.com)
 3. Sky Ridge (Carol Schilf - carol.schilf@healthonecares.com)
 4. Castle Rock (Jennifer Charles – jennifercharles@centura.org)
 - f. If you have a case that was great or went poorly, with a peer of SDCC, contact them for drill-down PRIOR to presenting at Accountability meeting on your scheduled day.

8. July Data/Case Study

- a. Denver Hospice
- b. Littleton Care and Rehab
- c. Select Home Care. Centura HH

9. Lessons Learned/Open Discussion

10. Success Stories, Trends and Best Practice

Goal Statement: Promoting successful transitions of care through collaboration in the South Denver senior services community by reducing readmissions, ensuring appropriate care at the right time, and increasing patient satisfaction in care transitions through standardized language and processes.

If you have general SDCC questions, please contact Maria: maria.oren@sclhs.net

Next Meeting: BIG/Accountability Group Meeting July 21st @ 7:30 am @ CLC Home Office

Small group discussion topics and questions:

1. Reevaluate the SDCC Goal Statement
2. Are the tools still necessary? (Pam/Lace/Interact/Patient Binder)
3. Are Readmissions still the focus?
4. Is there a common denominator as to why the spike in readmissions?
5. Do people know how to use the tools?
6. Are forms helpful or challenging to implement and manage?
7. What is useful and valuable in improving outcomes?
8. Do you know your readmission rate and star rating? Is it important to your agency?
9. Is the right person showing up to the SDCC meeting from your agency?

Goal Statement: Promoting successful transitions of care through collaboration in the South Denver senior services community by reducing readmissions, ensuring appropriate care at the right time, and increasing patient satisfaction in care transitions through standardized language and processes.