

South Denver Care Continuum Organizing Statement 1-1-2017

We (the SDCC) are hospitals, assisted living communities, residential retirement communities, home health and home care agencies, skilled nursing facilities, hospice, community service providers, and physicians in the South Denver Metro Community who come together as a network of partners who are accountable to each other and those we serve for exchanging accurate and complete information during care transitions, and reducing unnecessary hospital visits.

We will do this by:

1. Regularly reviewing and updating our vision of success with goals, measures, and timelines, as well as clear expectations for all partners who join the network. Utilizing standardized language and processes that will be relevant across all levels of care.
 - Skilled Nursing, Assisted Living & Home Health: Within 90 days, clinical leadership/champions implement all INTERACT II 4.0 tools throughout organization.
 - Hospital: Within 90 days, key staff will have awareness of the INTERACT II 4.0 tools that they may receive upon transfer.
 - All others (home care, hospice, palliative care, residential living, physician, transportation, supporting agencies): Within 90 days, clinical leadership/champions awareness and applicable implementation of all INTERACT II 4.0 tools throughout organization.
2. Tracking readmission data. Each entity will provide their quarterly readmission data within 45 days of each quarter or upon request.
3. Participate in at least 75% of bi-monthly SDCC Membership Meetings “big meeting”
4. Participate in at least 75% of monthly “Accountability Meetings” where the right people (such as clinical staff) from each organization are in attendance and able to openly review failures and challenges, successes, and best practices in order to find improvement opportunities
5. Each organization will be aware of PAM, Patient Activation Measure, or other risk assessment tools.
6. Organizations will join state-wide care transition program, Healthy Transitions Colorado, <http://healthy-transitions-colorado.org/>.
7. Each SDCC member will have thorough and timely communication within every care transition at the time of the transition.

The organization is considered the SDCC Member; in the event that there is change in representation a new individual within the organization must continue to participate to maintain membership. Individuals currently with SDCC who change organizations must adhere to annual enrollment expectations for their new organization

Goals: Ensure that residents of south Denver have an excellent quality of life and receive the right care at the right time as measured by:

- 3% relative improvement rate reduction in 30 day re-hospitalizations for each organization within 12 months
- 3% relative improvement rate reduction in 30 day re-hospitalizations in SDCC December 31, 2017
- Goals and measurements will be reviewed each quarter and used for implementation in the coming year
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2017 Important Dates and Timeline

<u>Date</u>	<u>Topic</u>	<u>Location</u>	<u>Time</u>
SDCC Final BIG Group Meeting of 2016 December 14 th , 2016	<p>*Signed Organizing Statements Due</p> <p>* from NEW and RE-NEWING Members</p> <p>* Register online for Healthy Transitions Colorado</p>	Give to Michele Tusi at SDCC Dec BIG Group Meeting or e-mail: michele_tusi@lcca.com	Close of business 12/14/16
Training January 18 th , 2017	<p>Training will cover:</p> <p>*Introduction to INTERACT 4.0</p> <p>*P.A.M. – Patient Activation</p> <p>*Measure</p> <p>*Stay at Home Healthy Binder</p> <p>*Accountability Presentation Expectations</p>	CLC Home Office – Large Conf. Rm. 7000 E. Belleview Avenue, Ste 150	9:00 – 10:00am
2 nd Wed. every other month February 8 April 12 June 14 August 9 October 11 December 13	<p>“BIG” Group SDCC Meeting</p> <p>Education</p> <p>Review aggregate data</p> <p>Assessment/Trends</p>	CLC Home Office – Large Conf. Rm. 7000 E. Belleview Avenue, Ste 150	7:30-9:00am
3 rd Wed. of every month	<p>Accountability Meeting</p> <p>Clinical/Operational Team member who can effectively discuss transition (review QAPI) and impact quality improvement.</p>	CLC Home Office – Large Conf. Rm. 7000 E. Belleview Avenue, Ste 150	7:30-9:00am

Standards Committee: The Standards Committee consists of the earliest SDCC members who are charged with reviewing and creating vision, goals and measurements.

Ann Kokish, COHCA - AKokish@cohca.org
 Cindy Hogan, CLC - chogan@clcmail.org
 David Strain, CLC - dstrain@clcmail.org
 Susan Martin, PAH - SusanMartin@Centura.org
 Gwen Potts, ComForCare - denver@comforcare.com
 Penny Cook – pennylmcook@gmail.com

Maria Oren, SCL HH and Hospice- maria.oren@sclhs.net
 Mary Lilley, Namaste - mlilley@namaste-health.com
 Michele Tusi, LCCA-michele_tusi@lcca.com
 Pam Sullivan, CLC - psullivan@clcmail.org
 Pat Mc Bride, CLC - pmcbride@clcmail.org

South Denver Care Continuum Agreement

The organization represented by the signature below agrees that it has read the attached statement and will adhere to conditions outlined.

Expectation: Each SDCC member will have thorough and timely communication within every care transition at the time of the transition.

Please indicate by check mark the tools you will be using.

- INTERACT (**I**nterventions to **R**educe **A**cute **C**are **T**ransfers) A quality improvement program that focuses on the management of acute change in condition.
- Re-hospitalization Tracking Tool (PointRight, Point Click Care, Advancing Excellence Tracker, SHP, etc.)
- PAM (Patient Activation Measures developed by Insignia, and licensed by Telligen for SDCC use) or another risk stratifying tool
- Stay Healthy at Home Binder

Current rate of 30 day re-hospitalizations for our organization for the calendar year is:

2016 Annualized Year-to-Date Return to Hospital Rate: _____

My 3% minimum relative improvement goal for calendar year 2017 will be: _____

Note: Calculate your goal as follows:

Current rate – (.03 x current rate) = Goal Example: 12 – (.03 x 12) = 11.64

By signing below I/we agree to commit to using the above tools, maintaining a minimum 75% attendance rate and participating in the monthly accountability meetings and presenting a case at least once a year. In addition, attend the bi-monthly large group meeting where reports of the work of SDCC and educational presentations will occur.

Organization Name: _____

Administrator Name: _____

Signature: _____ **Date:** _____

SDCC Representative Name/Email: _____

Accountability Representative Name/Email: _____