



South Denver Care Continuum

Wednesday, August 10th, 2016

7:30 – 9:00 am

CLC Home Office – 7000 E Belleview Ave, Ste 150 Greenwood Village, CO 80111

1. Welcome/Announcements – Maria

- a. Sign-In
- b. Reminder of meeting time-frames 7:30am-9am
- c. Brief introductions
- d. 'Share a Success' – at BIG Group one entity to share success story (2-3 minutes)
 - a. Telligen – SDCC area as dropped RTH by 2.7%
 - b. Julia Temple – able to proactively work with Namaste HH partner to avoid RTH by getting patient back to SNF
 - c. VNA – taking what's being learned at SDCC and bringing it back to their team for PIP
- e. Accountability Mentors – Penny Cook and Mary Liley – they can help you get prepared!
- f. Quarterly Focus Meetings
 - a. Q4 – 2016 - Non-medical HH - TBD
 - b. Q1- 2017 – SNF/ALF - TBD
 - c. Q2 – 2017 – HH - TBD
- g. If you have general SDCC questions, please contact Maria: moreoreos1@me.com

2. Presentation

- a. Edna Diamet, Senior Counseling Group
 - a. Email: ednad@seniorcounseling.com
 - b. Cell: 720-298-4933
 - c. 10K folks turning 65 everyday
 - d. Senior Counseling Group started in 1987 providing psych services to folks in SNF MCR/MCD
 - e. Gero-psych really a relatively new field and an evidence based approach to care
 - f. Predictor of success of older person moving through the healthcare system is a positive FAMILY support system
 - g. People over 65 two top concerns – money and memory loss
 - h. 50% of folks over age 65 will get cancer
 - i. Medication compliance is a concern
 - j. Managing chronic mental illness will reduce ER visits and RTH

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- k. MCR does pay for health and mental wellness – covers 45 minute weekly session
- l. Patients need to be able to carry-over from session to session
- m. Not enough psych services available for the senior population
- n. Reimbursement has gone down 30% over the last 10 yrs
- o. Partnered with Dr Lally and Physician House Calls
- b. Joni Thompson, Arapahoe County OBRA Coordinator (and covers for Denver (Maggie Domas))
 - a. Share any big item concerns/issues and Joni will bring to Steering Committee
 - b. PASRR Updates
 - 1. New electronic Level I form coming.....Spring 2017
 - 2. Weekend PASRR and after-hours coverage coming Spring 2017
 - 3. Colorado got grant to build their own PASRR Level I software
 - 4. PASRR lives in the Community Mental Health Centers
 - a. 17 Coordinators
 - b. Looking to hire additional staff to assist with Level I
 - 5. Medically compromised patients you can get provisional PASRR have to call OBRA coordinator in a timely manner
 - 6. Hospice patients can get an expedited PASRR for SNF admission
 - a. Do it early in the day to prevent delay in admission
 - 7. Managing after-hours admits
 - a. When patient is going to admit after-hours, call Joni directly
 - b. Can get a provisional admission but has to be a good reason
 - c. For out of state ask for the provisional PRIOR to them coming not once they are in the facility.
 - 8. Developing Quality Measures for PASRR
 - a. Time to complete Level II
 - b. Responsiveness
 - c. Delay in hospital DC

3. Membership – Gwenn Potts

- a. Attendance/participation expectation – 75%
- b. Be sure to sign-in at each meeting
- c. If you have membership questions, please contact gwennpotts@gmail.com

4. Accountability Update – Pat McBride

- a. Updates from July's Accountability Meeting
- b. All members expected to attend monthly – send your Accountability rep (Management or CLINICIAN)
- c. All members expected to present data at least annually
- d. If you are unable to present on your date, please coordinate switching with another SDCC Partner and let Susan Martin and Pat McBride know.
- e. If you have accountability questions, please contact pmcbride@clcmail.org
- f. Schedule for Accountability Data Sharing 2016 (see hand-outs)
- g. Expectations for data sharing
 - a. How to choose the RIGHT case to present

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1. A challenging clinical case outside of payor or family dynamics
 2. Cases that did not go super great and expand on the learned lessons
- b. Use the REVISED SDCC Care Transitions QAPI Form and bring your INTERACT tools as needed
 - c. ONLY need QAPI on 1-2 cases
 - d. Contact transitions partners PRIOR to the Accountability Meeting for collaboration/review
 - e. For RTH for any hospital partner please send the appropriate reporting form to Susan Martin by 5th of the month PRIOR to your scheduled Accountability data presentation - susanmartin@centura.org
 - f. If you have a case that was great or went poorly, with Parker (Susan), Littleton (Leigh Ann) or Porter (Lori), Swedish (Kay) or Sky Ridge (Carol) or Castle Rock (Jennifer Charles) contact CM for drill-down PRIOR to presenting at Accountability Meeting on your scheduled day.
 - g. If you have a case that was great or went poorly, with a peer of SDCC, contact them for drill-down PRIOR to presenting at Accountability meeting on your scheduled day.

5. Website

- a. Meeting minutes now available on www.SDCC.com
- b. Log-in information now available to all SDCC members – see handouts.

Next Meeting: BIG Group Meeting October 12th @ 7:30 am @ CLC Home Office

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